



Boil Water Alert

Croydon residents advised to boil drinking water

Croydon Shire Council (Council) advises all residents in Croydon to boil their tap water used for drinking until further notice following problems being experienced to the filters at the Water Treatment Plant and possible contamination affecting the Croydon water supply. This alert applies to all residents in Croydon from 14 September 2020.

Council is working closely with Queensland Health to resolve the situation and is carrying out work to the filters at the Water Treatment Plant, further testing and sampling.

The boil water alert will stay in effect until the Council and Queensland Health are confident there is no longer a public health concern. Updates will be provided as they become available.

Consuming unboiled drinking water could lead to illness, especially for vulnerable people (e.g. those who are very young, elderly or immune compromised). If you are concerned about your health contact 13 HEALTH (13 43 25 84), your local doctor or local hospital and advise them of your concerns.

People should use cooled boiled water or bottled water for:

- drinking
- brushing teeth
- washing and preparing food or beverages
- preparing baby formula
- making ice
- bathing infants.

Unboiled drinking water can be used for:

- showering and bathing other than infants (but minimise water in the mouth)
- washing dishes by hand or in a dishwasher, provided dishes are air-dried
- washing clothes
- flushing toilets.

People should bring drinking water to a boil and then allow water to cool before using it or storing it in a clean, closed container for later use. Kettles with automatic cut-off switches are suitable for producing boiled water. Variable temperature kettles should be set to boil.

Residents are urged to share this alert with neighbours and friends. For more information please contact Council on 4748 7100.

William Kerwin
Chief Executive Officer

14 September 2020