



## Community Message 4

### Coronavirus (COVID-19) Update from Croydon Shire Council

*Wash your hands often and properly, practice social distancing, which includes staying 1.5m away from others and stay home where possible and if you are sick.*

If you are sick – phone the Croydon Clinic on 4748 7000 – the Clinic doors are locked and staff have procedures in place to assess and treat patients. If you require urgent medical attention call 000.

For the backpackers who may be in the area, medical assistance is available in the Cairns and Hinterland Hospital and Health Service area with medical costs covered. Before you present to a hospital or clinic please call ahead and advise of your symptoms and recent travel so they can prepare for your visit.

We can all help stop the spread of COVID-19. To protect others you must, practice good hygiene, practice social distancing, follow the limits for gatherings, understand how to self-isolate if you need to. All of this information and more is available on the Queensland Health website.

In the workplace Council continues to implement measures to protect employees and the community:

- Council's Works Depot and Mechanics Workshop are operating but restricted access has been implemented. The doors/gates are locked, please contact the relevant staff member by phone or email for requests or enquiries. Phone contact is preferred unless there is a specific need to see staff members in person.
- Council's Administration Office is open, to assist in meeting hygiene and social distancing requirements we are asking the community to make use of phone and email for customer requests or enquiries and payments. Please phone 4748 7100 or email [admin@croydon.qld.gov.au](mailto:admin@croydon.qld.gov.au). If you do need to come into the office please ensure that you practice social distancing and if there are others in reception please wait outside. We are trying to limit cash transactions where possible, please make payments by EFTPOS.
- If you require QGAP services please phone ahead to make an appointment, e.g. vehicle registrations, unregistered permits, etc.
- The Childcare Centre is open; however, if your child is sick they must stay home. If the Director or staff members reasonably suspect that a child is unwell, the Director can determine that the child must be removed from the service. Parents will be notified and must collect the child as soon as possible.



Croydon Shire Council | PO Box 17 | Croydon QLD 4871 | Tel: 07 4748 7100 | Fax 07 4745 6185  
Email: [admin@croydon.qld.gov.au](mailto:admin@croydon.qld.gov.au) | Web: [www.croydon.qld.gov.au](http://www.croydon.qld.gov.au) | ABN 98 659 525 296

Established in 1909 by the Consolidation of the Croydon Divisional Board (Est. 1888) and the Croydon Municipal Council (Est. 1892)

- The Caravan Park remains open and operating, with additional measures put in place. There are very few travellers coming through at the moment with cabin accommodation being the main use. The Managers phone number is displayed on the reception door for customers to ring for service. One of the amenities buildings and the swimming pool at the park is closed. EFTPOS payments are preferred as we try to limit the handling of cash.

Council continues to monitor the situation and will advise accordingly of additional changes that may be required.

A reminder that accurate information is available from the following websites and is updated when new advice is available:

- For the latest health advice visit: [www.health.qld.gov.au](http://www.health.qld.gov.au)
- For the latest travel and border advice visit: [www.smartraveller.gov.au](http://www.smartraveller.gov.au)
- For the latest advice on economic assistance for affected industries and small business visit: [www.qld.gov.au/about/industry-recovery](http://www.qld.gov.au/about/industry-recovery), you can also call the Small Business Hot-line on 1300 654 687.

You can also download the official government “Coronavirus Australia” app to your device.

If you are experiencing feelings of anxiety and distress the Queensland Government provides some great resources and support service contacts, visit the following website <https://mentalwellbeing.initiatives.qld.gov.au/support>

I understand that the community is feeling concerned, please be assured that Council is working hard to look after the health and wellbeing of our employees and the community, and continue the provision of essential services and facilities. We ask you to assist us by complying with directions issued by the Queensland Government, including social distancing, gatherings and staying at home where possible.

Authorised by:

William Kerwin  
**Chief Executive Officer**

31 March 2020