



Community Message 2

Coronavirus (COVID-19) Update from Croydon Shire Council

Croydon Shire Council's Management Team met today to discuss the current situation, identify critical Council services and functions, propose trigger points and associated actions, review prevention and response plans, discuss human resource issues, and make a number of decisions.

The situation is changing rapidly and Council's priority is the health and wellbeing of our employees and community, and the provision of essential facilities and services.

In the workplace Council is implementing measures to protect employees and the community and avoiding non-essential business travel, training and conferences. Trigger points have been put in place that will determine certain actions, such as restrictions placed on entry to offices/workplaces. Council is investigating ICT solutions should officers need to work remotely.

Council's Administration Office, Works Depots, Childcare Centre and Caravan Park are open and operating, with measures put in place. If you require QGAP services please phone ahead to make an appointment, e.g. vehicle registrations, unregistered permits, etc.

To assist in meeting hygiene and social distancing requirements we are asking the community to make use of phone and email for customer requests or enquiries and payments. Please phone 4748 7100 or email admin@croydon.qld.gov.au

Council will not be taking any bookings for hire of any Council facilities or the community bus until further notice.

The following Council facilities are closed until further notice:

- Library
- True Blue Visitor Information Centre
- Heritage Buildings
- Freedom Camping
- Rodeo Grounds
- Recreation Grounds
- Public Swimming Pool
- Caravan Park Swimming Pool
- Public toilet facilities at the Railway Station, Town Hall, Visitor Centre, Matron Morrow Hall, Heritage Police Residence, Rodeo Grounds and Recreation Grounds

Cleaning measures have been increased in the workplace as well as at Council facilities that remain open. Council will continue to monitor the situation and will advise accordingly of additional closures that may be required.



All Council community engagement activities have been cancelled and/or postponed including Anzac Day commemorations, Heritage Week and Library activities.

Council's workforce is continuing to carry out any planned work and capital works projects in line with the 2019-2020 budget. Contractors and their employees who are engaged to undertake any works will be required to comply with Council policy and guidelines as required, and that may change from day to day.

Anxiety and concern are being felt throughout the community and it is important that you have the facts from reliable sources. The Australian Psychological Society www.psychology.org.au has tools and tips for coping with coronavirus anxiety. It is also important to check on your neighbour (but maintain social distancing), especially those who are more vulnerable.

The definitive source for accurate information is available from the following websites. The community is encouraged to regularly visit these websites as this information is updated when new advice is available.

For the latest health advice visit: www.health.qld.gov.au

For the latest travel and border advice visit: www.smartraveller.gov.au

For the latest advice on economic assistance for affected industries and small business visit: www.qld.gov.au/about/industry-recovery

There is a dedicated page on Council's website providing a link to these websites, as well as the latest Community Messages from Council.

The Croydon Shire Local Disaster Management Group has moved to 'Alert' status.

Authorised by:

William Kerwin
Chief Executive Officer

24 March 2020